



Pricing Guide

December 2025



Contents

Why Toucan Giving?



Toucan Tap



Toucan Collect



Toucan Cash

- Attended Device Options
- Unattended Device Options
- Transaction Fees
- Acquirers & Integrations
- Totem Pricing
- Toucan Collect & Toucan Cash Pricing



All prices exclude VAT which is charged at the prevailing rate.

All prices are monthly except where specified.

Amex subject to merchant account acceptance (not available with JustGiving or Charities Trust accounts).

Why Toucan Giving?

- At Toucan, we're passionate about helping charities and fundraisers thrive. Formerly known as PayaCharity and LibertyPay, we offer a wide range of easy-to-use fundraising solutions that make donations seamless and efficient.
- We believe we've created the best tools to help charities increase their donations. Our solutions fit charities of all sizes and budgets.
- With five core products, including Toucan Tap and Toucan Collect, we simplify fundraising through cutting-edge technology.
- We've integrated our solutions with JustGiving and Charities Trust, so you can easily connect with your existing accounts. Plus, our partnerships with leading acquiring banks allow charities to connect directly to their merchant accounts for hassle-free payment processing.
- At Toucan, we understand the importance of data, which is why we provide a comprehensive Charity Dashboard that gives you clear, real-time insights into your donation history and performance.
- An award-winning charity fundraising platform, Toucan has processed over **£100 million** in donations and is trusted by many leading charities. Our user-friendly platform saves you time and increases your fundraising potential, helping you focus on what matters most.





Toucan TAP

Toucan Tap is an intuitive Android app for charities and fundraisers, offering seamless compatibility across our range of Attended and Unattended contactless devices.

Simple Donations: Collect one-off donations with preset or custom amounts.

Personalised: Customise the app to reflect your charity's brand.

Flexible Views: Choose between Kiosk, Classic Swipe, or Recurring Views.

Rich Reporting: Monitor daily donations with detailed reports.

Gift Aid: Boost donations with QR code scanning, synced to your Charity Portal.

Customisable: Adapt the app to your charity's unique needs.

Multiple Payment Methods: Accept Contactless, Chip & Pin, Magstripe, Apple Pay, and Google Pay (device compatibility may vary).

Broad Compatibility: Works with JustGiving, Charities Trust, and standard merchant accounts, plus a range of devices for any budget.





Toucan COLLECT

Toucan Collect is a mobile app for iOS and Android that turns any compatible smartphone into a contactless donation device, enabling fundraising anywhere—whether at events, on the go, or face-to-face with supporters.

Risk-Free Fundraising: There's no startup costs and monthly fees only apply when donations exceed £12, ensuring charities have nothing to lose.

No Expensive Equipment: Use a compatible smartphone—no costly hardware required.

Simple Setup: Link with a Stripe or JustGiving account to start fundraising in minutes, Toucan Collect is available on both iOS and Android.

Campaign Management: Create as many campaigns as you like from your Toucan Collect management portal, it's even personalised with your charity's branding. Set goals, amounts and enable Gift Aid recovery.

Easy Team Sharing: Charities simply download their campaign QR codes to share with their community of fundraisers and away you go!

No Contractual Commitment: A genuine Pay-As-You-Go service. We don't tie people into long term agreements; we give you the freedom to use our platform for as long as necessary.





Toucan CASH

Toucan Cash: Simplifying Cash Donation Management for Charities

Toucan Cash is a specialised solution for managing cash donations, allowing charities and fundraisers to easily handle physical contributions. Available as a standalone service or integrated with Toucan Collect, it works seamlessly with major retail networks such as PayPoint, Payzone and the Post Office.

Key Features:

Largest Cash Network: Deposit donations at over 60,000 conveniently located stores across the UK, most open early 'til late, 7 days a week.

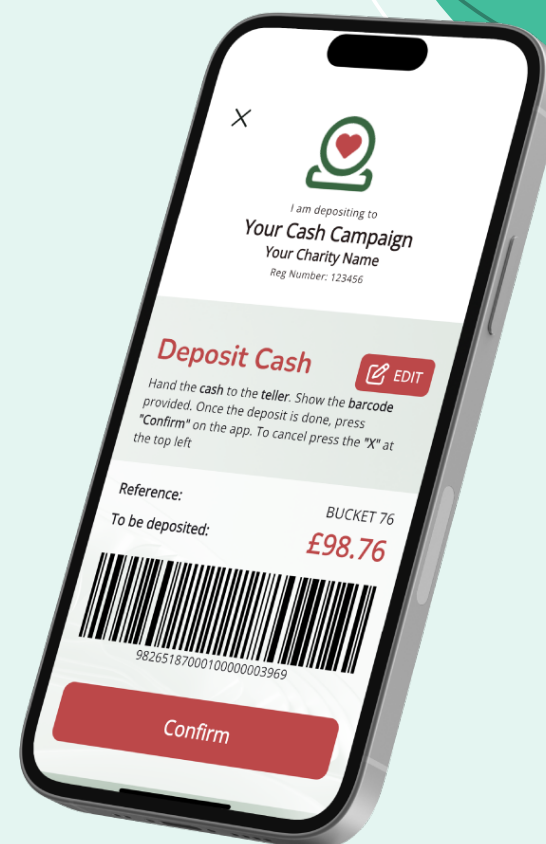
Flexible Pay-in Options: Both bank notes and coins are accepted, allowing for exact amounts to be deposited. Post Office locations also accept cheques.

High Deposit Limits: Deposit up to £999 at Post Office and Payzone locations, and up to £200 at PayPoint outlets.

Multiple Deposits: Make multiple deposits on the same day.

Simple & Secure: Easily deposit funds by generating a unique barcode from the Toucan Collect app, ensuring a smooth and secure process for bank cash and digital contributions.

No hardware investment required: Toucan Cash is a fully digital service accessible through the Toucan Collect mobile app, available on both Android and iOS.



Attended Device Options



N750 / WIFI & 4G



The N750 combines sleek design with practicality, offering a slim, handheld device perfect for charities on the go. Its compact design means it fits perfectly in your pocket.

Accept donations via Chip & PIN, NFC, Magstripe and QR-code mobile wallets, and easily scan with 1D/2D barcodes using intuitive quick-fire buttons.

The N750 is the ultimate tool for streamlined charity fundraising.

N950 / WIFI & 4G



The N950 Android SmartPOS is a powerful, user-friendly device designed to streamline charity fundraising.

With a high-definition display, long-lasting battery, and seamless Bluetooth, Wi-Fi, or 4G connectivity, it ensures uninterrupted donations anywhere.

Perfect for modern fundraising, the N950 makes giving easier for both donors and your team.

A920/ Pro / WIFI & 4G



The A920 payment device offers charities a wide range of donation options, accepting contactless, mobile, Chip & PIN, and Magstripe payments. With Wi-Fi and 4G connectivity, it ensures seamless transactions in any setting.

Perfect for charities looking to provide donors with the broadest variety of donation methods, the A920 is a versatile and reliable solution.



New Range



We recommend



Low Cost

Unattended Device Options



U2000 / LAN, WIFI & 4G

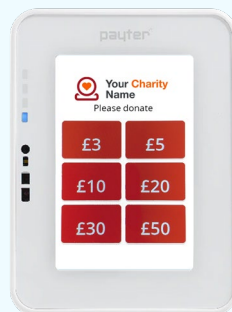


U2000 Unattended Android SmartPOS for Contactless Donations

Making giving easier with the U2000, an all-in-one, secure, and compact contactless donation terminal. Ideal for charity kiosks and donation stations, it supports all major payment methods and offers flexible connectivity via LAN, Wi-Fi or 4G.

With smart sensors for user detection and auto-brightness, it's energy efficient and always ready to engage. The glove-friendly touchscreen and clear indicator lights ensure a smooth and intuitive donation experience, anytime, anywhere.

Apollo / LAN & 4G



The Apollo is a best-in-class contactless device designed for unattended environments.

With flexible connectivity options, including LAN and optional 4G, it suits various location setups. Its offline capability stores donations during signal interruptions and uploads once connectivity is restored.

As a secure PIN on Glass device, the Apollo meets the highest security standards, ensuring safe and efficient donation collection.

IM30 / WIFI & 4G



The IM30 offers a premium, interactive interface, perfect for unattended environments.

With flexible connectivity options, including LAN and optional 4G, it adapts to various location setups.

Ideal for high-footfall locations, the IM30 ensures secure, reliable, and efficient donation collection.



New Range



We recommend



Low Cost

Totem

Totem Freestanding



The IM30 Totem Freestanding offers a flexible, interactive donation solution designed for unattended environments.

Customisable: Personalise with screen images and button colours to represent your brand.

Robust: Built for reliable self-service use in high-traffic areas.

An ideal, durable solution for unattended donation points, offering seamless and secure transactions.



New Range



We recommend



Low Cost

Attended Pricing

18-month agreement.

	RENTAL	PURCHASE	
Model	Rental	Service Fee	Purchase
N750	£17.95	£13.95	£179.00
N950	£19.95	£14.95	£199.00
A920/Pro	£29.95	£14.95	£349.00

Service Fee:

- Rental fees charged monthly
- Monthly service fee per device applies to hardware purchases
- 18-month standard agreement required

Service Fee Includes:

- Toucan Tap
- Gateway Processing
- Charity Portal
- Terminal Management
- Device Replacement Service
- Technical Support

Optional Extras:

- 4G SIM - £3.95 (per device / per month)

Config & Delivery:

- Configuration is £10 per device
- Delivery charges depend on volume of devices/location
- Some postcode areas may incur extra delivery charges



Limited-Time Introductory Offer

Enjoy a £5.00 monthly discount on the N750 and N950 rental agreements.
Offer valid for a limited time only. After the promotion ends, standard pricing will apply:
N750: £22.95/month
N950: £24.95/month

Unattended Pricing

18-month agreement.

	RENTAL	PURCHASE	
Model	Rental	Service Fee	Purchase
U2000	£26.95	£16.95	£295.00
Apollo	£34.95	£19.95	£395.00
IM30	£44.95	£16.95	£595.00

Service Fee:

- Rental fees charged monthly
- Monthly service fee per device applies to hardware purchases
- 18-month standard agreement required

Service Fee Includes:

- Toucan Tap
- Gateway Processing
- Charity Portal
- Terminal Management
- Device Replacement Service
- Technical Support

Optional Extras:

- 4G SIM - £3.95 (per device / per month)

Config & Delivery:

- Configuration is £10 per device
- Delivery charges depend on volume of devices/location
- Some postcode areas may incur extra delivery charges



Limited-Time Introductory Offer

Enjoy a £5.00 monthly discount on the U2000 rental agreements.

Offer valid for a limited time only. After the promotion ends, standard pricing will apply:

U2000: £31.95/month



Short Term Hire Pricing

	A CHOICE OF		
Option	Event < 1 Month	3 Months	6 Months
Attended	£105.00	£147.00	£210.00
Unattended	£160.00	£240.00	£330.00

Service Fee Included:

- Toucan Tap
- Gateway Processing
- Charity Portal
- Terminal Management
- Device Replacement Service
- Technical Support

Optional Extras:

- 4G SIM - £5.95 (per device / per month)

Config & Delivery:

- Configuration is £10 per device
- Delivery charges depend on volume of devices/location
- Some postcode areas may incur extra delivery charges

Deposit:

- £150 per device



We will choose a model for attended/unattended short-term hire based on the functionality you require and stock availability.

Totem Pricing

18-month agreement.

	RENTAL OPTION		PURCHASE OPTION	
Model	Service Fee	Rental	Service Fee	Purchase
Totem IM30	Included	£209.00	£29.95	£2,855.00

Service Fee:

- Rental fees charged monthly
- Monthly service fee per device applies to hardware purchases
- 18-month standard agreement required

Service Fee Includes:

- Toucan Tap
- Gateway Processing
- Charity Portal
- Terminal Management
- Device Replacement Service for IM30 (excludes Totem/Kiosk Units)
- Technical Support

Optional Extras:

- 4G SIM - £3.95 (per device / per month)

Config & Delivery:

- Configuration is £10 per device
- Delivery charges depend on volume of devices/location
- Contact us for volume discount
- Some postcode areas may incur extra delivery charges





Transaction Fee Table

Standard Merchant Account	
Acquirer	Transaction Fee
Shift4	2.95%
AIB	2.95%
Elavon	2.95%

Integrator	
Integrator	Transaction Fee
JustGiving	5%
Charities Trust	5%

Bring Your Own Merchant Account (BYOM)	
Acquirers	Transaction Fee
Shift4	1.95%
AIB	1.95%
Elavon	1.95%
Barclaycard Payments	1.95%
Worldpay	1.95%
Lloyds	1.95%
Global Payments	1.95%

Standard Merchant Account

- Toucan Giving can help set up a merchant account through our network of acquirers
- Ideal for charities without an existing merchant account or those seeking lower processing fees than JustGiving or Charities Trust

Integrators

- Easily connect Toucan Tap with your JustGiving or Charities Trust account
- Fast onboarding
- Funds are settled directly to your existing account by JustGiving or Charities Trust
- American Express not supported by JustGiving or Charities Trust

Bring Your Own Merchant Account (BYOM)

- Charities with an existing merchant account can connect their own merchant account
- Toucan Giving applies a processing fee per transaction, in addition to any fees from your current provider

Acquirers & Integrations

Attended / Portable

	Acquirers							Integrations	
Model	Shift4	AIB	Elavon	Barclaycard Payments	Worldpay	Lloyds	Global Payments	JustGiving	Charities Trust
N750	✓	✗	✗	✗	✓	✗	✓	✓	✓
N950	✓	✗	✗	✗	✓	✗	✓	✓	✓
A920/Pro	✓	✓	✓	✓	✓	✓	✓	✓	✓

Unattended / Integrated

	Acquirers							Integrations	
Model	Shift4	AIB	Elavon	Barclaycard Payments	Worldpay	Lloyds	Global Payments	JustGiving	Charities Trust
U2000	✓	✗	✗	✗	✗	✗	✗	✓	✓
Apollo	✓	✗	✓	✗	✗	✗	✗	✓	✓
IM30	✓	✗	✗	✓	✗	✗	✗	✓	✓

Toucan Collect Pricing

The following fees apply for using the **Toucan Collect** service.

Monthly Licence Fee: Each licence will be charged at **£9.95**, but only for individual licences which raise more than **£12.00** in the calendar month.

For Charities Connecting with Stripe

Monthly Licence Fee	Stripe Fee	Toucan Collect Fee
£9.95 per user	Set by Stripe	1.95%

The Stripe Transaction Fee is set directly by Stripe to you under the terms of your agreement with Stripe. Stripe will add the Toucan Collect transaction fee of **1.95%** on top of each transaction processed through Stripe.

Both the Stripe and Toucan Collect Transaction fees will be deducted from each donation processed and Stripe will settle the net amount to you.





Toucan Cash Pricing

The following fees apply for using the **Toucan Cash** service.

Platform Fee Includes:

- Network registration with all three retail networks (Post Office, Payzone, and PayPoint)
- Unlimited unique barcode issuance
- Toucan Collect App (Toucan Cash service only)
- Toucan Cash Management Portal

Deposits and Settlement:

- Settlement fees are **capped at £1.00 per day**, no matter how many deposits are made in that day.

Initial Setup	£20.00
Annual Platform Fee	£99.00
Deposit Fee	£1.00 per deposit
Settlement Fee	capped at £1.00 daily



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