Toucan Overview & Commercials

Toucan GIVING

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All prices exclude VAT which is charged at the prevailing rate.
All prices are monthly except where specified.
American Express is subject to merchant approval.
American Express is available with JustGiving accounts, but not available with Charities Trust.

Why Toucan Giving?

- At **Toucan**, we're passionate about helping charities and fundraisers thrive. Our goal is simple: to make giving and fundraising easy, seamless, and accessible for every charity, no matter the size or budget.
- We've built a range of easy-to-use tools designed to help you increase donations and make life simpler for your team. Our hero products, **Toucan Tap** and **Toucan Collect** and **Toucan JustGiving**, give your fundraisers and donors a smooth, stress-free donation experience.
- We make it easy to connect with the systems you already use. Toucan integrates with **JustGiving** and **Charities Trust**, **Stripe** and our partnerships with leading **acquiring banks** allow direct connections to merchant accounts for hassle-free payments.
- We understand the importance of data, which is why we provide a comprehensive Charity Dashboard that gives you clear, real-time insights into your donation history and performance.
- Toucan is an award-winning fundraising platform trusted by many leading charities, having processed over **£120+ million** in donations. Our easy-to-use tools save you time, boost your fundraising, and let you focus on what truly matters: making a difference.

Toucan TAP

Toucan Tap is a simple fundraising app that transforms traditional card machines into easy contactless donation points, helping charities collect donations seamlessly across our full range of attended and unattended devices.

Simple Donations: Collect one-off donations with preset or custom amounts.

Personalised: Customise the look and feel to reflect your charity's brand, messaging and campaigns.

Flexible Views: Choose from Kiosk, Classic Swipe or Recurring modes to suit your fundraising environment.

Rich Reporting: Track daily donations and performance through detailed, easy-to-understand reports..

Gift Aid: Boost eligible donations through simple QR code capture, automatically synced to your Charity Portal.

Customisable: Adapt Toucan Tap to suit your charity's goals, events and fundraising activities.

Multiple Payment Methods: Accept Contactless, Chip & Pin, Magstripe, Apple Pay, and Google Pay (device compatibility may vary).

Toucan TAP

Attended Device Options

N750 / WIFI & 4G

The N750 combines sleek design with everyday practicality, offering a slim, handheld device that's perfect for charities on the go.

Its compact size means it slips easily into a pocket, making it ideal for events, street fundraising and community activities.

Supporters can donate quickly and securely via Chip & PIN, Contactless, Magstripe and QR-code mobile wallets, helping you make every interaction count.

Please note: the N750 does not include a built-in printer.

N950 / WIFI & 4G

The N950 is a powerful, easy-to-use device designed to streamline charity fundraising.

Its bright, high-definition display and long-lasting battery make it ideal for busy events and full fundraising days.

With reliable Bluetooth, Wi-Fi, and 4G connectivity, donations can be collected smoothly and securely anywhere.

The N950 also includes a built-in printer, making it simple to provide receipts for supporters.

A920/ Pro / WIFI & 4G

The A920 payment device offers charities a wide range of donation options, accepting contactless, mobile, Chip & PIN, and Magstripe payments.

With reliable Wi-Fi and 4G connectivity, it ensures smooth transactions wherever you fundraise.

The A920 is a versatile and dependable fundraising tool that includes a built-in printer, making it easy to provide receipts for supporters.

New Range

We recommend

Low Cost

Toucan TAP

Unattended Device Options

U200 / LAN, WIFI & 4G

The U200 is a reliable and compact unattended donation terminal.

Perfect for kiosks and donation points, it supports all major payment methods with fast, secure transactions.

With a durable design and IP65 rating, the U200 performs well indoors and outdoors, handling busy fundraising environments with ease.

Its responsive touchscreen and intuitive interface ensure a smooth experience for donors.

Equipped with Wi-Fi, 4G, and Bluetooth connectivity, the U200 keeps donations flowing seamlessly wherever you need it.

U2000 / LAN, WIFI & 4G

The U2000 is a powerful, secure, and compact contactless donation terminal with a larger high-resolution touchscreen for an even more engaging donor experience.

Perfect for charity kiosks and donation stations, it supports all major payment methods and offers flexible connectivity options including LAN, Wi-Fi, and 4G.

With its IP65 rating, the U2000 is dust- and water-resistant, making it reliable for both indoor and outdoor fundraising.

Designed with smart sensors for user detection and auto-brightness, the U2000 is energy-efficient and always ready to engage donors.

New Range

We recommend

Low Cost

Toucan TAP

Unattended Device Options

IM30 / WIFI & 4G

The IM30 features a premium, interactive interface designed specifically for unattended environments.

With flexible connectivity options, including LAN and optional 4G, it adapts easily to a variety of locations.

Built to last, the IM30 is IP65 rated for dust and water resistance and includes an IK08 vandal-resistant front panel, providing extra durability in busy, high-traffic areas.

Ideal for high foot-fall locations, the IM30 ensures secure, reliable, and efficient donation collection every time.

New Range

We recommend

Low Cost

Toucan TAP

Attended Pricing

18-month agreement.

	RENTAL	PURCHASE	
Model	**Rental**	**Service Fee**	**Purchase**
N750	£17.95	£13.95	£179.00
N950	£19.95	£14.95	£199.00
A920/Pro	£29.95	£14.95	£349.00

Service Fee:

- Rental fees charged monthly
- Monthly service fee per device applies to hardware purchases
- 18-month standard agreement required

Service Fee Includes:

- Toucan Tap
- Gateway Processing
- Charity Portal
- Terminal Management
- Device Replacement Service
- Technical Support

Optional Extras:

- 4G SIM - £3.95 (per device / per month)

Config & Delivery:

- Configuration is £10 per device
- Delivery charges depend on volume of devices/location
- Some postcode areas may incur extra delivery charges

Limited-Time Introductory Offer
Enjoy a £5.00 monthly discount on the N750 and N950 rental agreements.
Offer valid for a limited time only. After the promotion ends, standard pricing will apply:
N750: £22.95/month
N950: £24.95/month

Toucan TAP

Unattended Pricing

18-month agreement.

	RENTAL	PURCHASE	
Model	**Rental**	**Service Fee**	**Purchase**
U200	£26.95	£15.95	£245.00
U2000	£29.95	£16.95	£295.00
IM30	£44.95	£16.95	£595.00

Service Fee:

- Rental fees charged monthly
- Monthly service fee per device applies to hardware purchases
- 18-month standard agreement required

Service Fee Includes:

- Toucan Tap
- Gateway Processing
- Charity Portal
- Terminal Management
- Device Replacement Service
- Technical Support

Optional Extras:

- 4G SIM - £3.95 (per device / per month)

Config & Delivery:

- Configuration is £10 per device
- Delivery charges depend on volume of devices/location
- Some postcode areas may incur extra delivery charges

Toucan TAP

Short Term Hire Pricing

	A CHOICE OF		
Option	**Event < 1 Month**	**3 Months**	**6 Months**
Attended	£105.00	£147.00	£210.00
Unattended	£160.00	£240.00	£330.00

Service Fee Included:

- Toucan Tap
- Gateway Processing
- Charity Portal
- Terminal Management
- Device Replacement Service
- Technical Support

Optional Extras:

- 4G SIM - £5.95 (per device / per month)

Config & Delivery:

- Configuration is £10 per device
- Delivery charges depend on volume of devices/location
- Some postcode areas may incur extra delivery charges

Deposit:

- £150 per device

We will choose a model for attended/unattended short-term hire based on the functionality you require and stock availability.

Toucan TAP

Transaction Fee Table

Standard Merchant Account	
Acquirer	**Transaction Fee**
Shift4	2.95%
AIB	2.95%
Elavon	2.95%

Integrator	
Integrator	**Transaction Fee**
JustGiving	5%
Charities Trust	5%

Bring Your Own Merchant Account (BYOM)	
Acquirers	**Transaction Fee**
Shift4	1.95%
AIB	1.95%
Elavon	1.95%
Barclaycard Payments	1.95%
Worldpay	1.95%
Lloyds	1.95%
Global Payments	1.95%

Standard Merchant Account

- Toucan Giving can help set up a merchant account through our network of acquirers
- Ideal for charities without an existing merchant account or those seeking lower processing fees than JustGiving or Charities Trust

Integrators

- Easily connect Toucan Tap with your JustGiving or Charities Trust account
- Fast onboarding
- Funds are settled directly to your existing account by JustGiving or Charities Trust
- American Express not supported by Charities Trust
- AMEX supported with JustGiving

Bring Your Own Merchant Account (BYOM)

- Charities with an existing merchant account can connect their own merchant account
- Toucan Giving applies a processing fee per transaction, in addition to any fees from your current provider

Toucan TAP

Acquirers & Integrations

Attended / Portable

	Acquirers							Integrations	
Model	**Shift4**	**AIB**	**Elavon**	**Barclaycard Payments**	**Worldpay**	**Lloyds**	**Global Payments**	**JustGiving**	**Charities Trust**
N750	✓	X	X	✓	✓	X	✓	✓	✓
N950	✓	✓	X	✓	✓	X	✓	✓	✓
A920/Pro	✓	✓	✓	✓	✓	✓	✓	✓	✓

Unattended / Integrated

	Acquirers							Integrations	
Model	**Shift4**	**AIB**	**Elavon**	**Barclaycard Payments**	**Worldpay**	**Lloyds**	**Global Payments**	**JustGiving**	**Charities Trust**
U200	✓	X	X	X	X	X	X	✓	✓
U2000	✓	X	X	X	X	X	X	✓	✓
IM30	✓	X	X	✓	X	X	X	✓	✓

Toucan COLLECT

Toucan Collect is a mobile fundraising management tool for charities.

Using secure tap-to-pay technology, any compatible smartphone becomes a donation device – no extra hardware needed.

Optional, built-in cash depositing replaces paper processes with a fully auditable, digital solution.

Available on iOS and Android.

Flexible, Risk-Free Fundraising:

No Start-Up Costs: Monthly licence fees only apply when donations exceed £12.

Pay-As-You-Go Cash Depositing: Simple fees for deposits and settlements.

No Contracts: Truly pay-as-you-go with no long-term commitments.

Designed for Simplicity:

No Expensive Equipment: Use just a smartphone.

Quick Setup: Connect your Stripe account and start fundraising in minutes.

Campaign Management: Create unlimited campaigns, set goals, suggested amounts, and enable Gift Aid recovery.

Recurring Donations: Accept both single and recurring gifts.

Bank Cash Donations: Deposit cash donations at over 60,000 locations across the UK.

Easy Team Sharing: Share campaign QR codes with fundraisers to start using immediately.

Rich Reporting: Export XLS or CSV reports for easy reconciliation.

Toucan COLLECT

Toucan Collect Pricing

Choose your plan.

COLLECT + CASH

All-in-One Fundraising Plan (Tap-On-Phone & Cash Depositing)

- Fully branded app, tailored to your charity
- Single and recurring donation options (set by campaign)
- Customisable donation amounts for each campaign
- Unlimited campaigns & users
- Share campaigns easily via QR Code
- Gift Aid & marketing consent capture
- Full user audit, management, and reporting portal
- Flexible pay-as-you-go licence for Collect donations
- Compatible with Stripe Merchant Accounts
- Deposit cash donations at over 60,000 Post Office, PayPoint & Payzone locations across the UK
- Flexible pay-as-you-go deposits and settlements for Cash
- High deposit limits: £999 (Post Office & Payzone), £200 (PayPoint)
- Cash Donations settled directly into your charity bank account

Toucan Recommends: Save time now by choosing our all-in-one fundraising plan, no extra cost, just a simple pay-as-you-go model.

COLLECT ONLY

Collect Features (Tap-On-Phone)

- Fully branded app tailored to your charity
- Single and recurring donations with customisable amounts
- Unlimited campaigns and users
- QR code campaign sharing
- Gift Aid and marketing consent capture
- Full user audit, management, and reporting portal
- Flexible pay-as-you-go licence
- Compatible with Stripe Merchant Accounts

CASH ONLY

Cash Depositing Features

- Fully branded app tailored to your charity
- Unlimited campaigns, users, and cash deposits
- Easy campaign sharing via QR codes
- Full user audit, management, and comprehensive reporting portal
- Flexible pay-as-you-go deposits and settlements
- Donations settled directly into your charity bank account
- Deposit at 60,000+ UK locations (Post Office, PayPoint & Payzone)
- High deposit limits: up to £999 (Post Office & Payzone) and £200 (PayPoint)

Toucan COLLECT

Toucan Collect Pricing

Plan Pricing.

PLAN	COLLECT LICENCE FEE	STRIPE PROCESSING FEES	TOUCAN PROCESSING FEES	CASH PROCESSING FEES
Collect + Cash	£9.95 per licence	Set by Stripe	1.95% per donation	£1.00 per deposit / settlement
Collect Only	£9.95 per licence	Set by Stripe	1.95% per donation	N/A
Cash Only	N/A	N/A	N/A	£1.00 per deposit / settlement

Toucan Collect:

Monthly Licence Fee: £9.95 per licence, charged only if a licence raises more than £12.00 in a calendar month

Stripe Fees: Set by Stripe under your agreement with them

Toucan Fees: 1.95% per transaction, deducted alongside Stripe's fees, with net amounts settled to your organisation

Toucan Cash:

Deposits: £1.00 per deposit

Settlement: £1.00 per settlement, with settlement fees capped at £1.00 per day

Please note: When using Cash Depositing as a standalone service without tap-on-phone functionality (Collect) no app licence fee applies

Toucan JUSTGIVING

Toucan JustGiving is a mobile fundraising management tool for charities and fundraisers.

Using secure tap-to-pay technology, any compatible smartphone becomes a donation device – no extra hardware needed.

Optional, built-in cash depositing replaces paper processes with a fully auditable, digital solution.

Available on iOS and Android.

Flexible, Risk-Free Fundraising:

No Start-Up Costs: Monthly licence fees only apply when donations exceed £12.

Pay-As-You-Go Cash Depositing: Simple fees for deposits and settlements.

No Contracts: Truly pay-as-you-go with no long-term commitments.

Designed for Simplicity:

No Expensive Equipment: Use just a smartphone.

Quick Setup: Connect your JustGiving account and start fundraising in minutes.

Campaign Management: Create unlimited campaigns, set goals, suggested amounts, and enable Gift Aid recovery.

Bank Cash Donations: Deposit cash donations at over 60,000 locations across the UK.

Easy Team Sharing: Share campaign QR codes with fundraisers to start using immediately.

Rich Reporting: Export XLS or CSV reports for easy reconciliation.

Toucan JUSTGIVING

Toucan JustGiving Pricing

Choose your plan

COLLECT + CASH

All-in-One Fundraising Plan (Tap-On-Phone & Cash Depositing)

- Branded app, upload your charity logo
- One-time donation options (set by campaign)
- Customisable donation amounts for each campaign
- Unlimited campaigns & users
- Share campaigns easily via QR Code
- Gift Aid & marketing consent capture
- Full user audit, management, and reporting portal
- Flexible pay-as-you-go licence for Collect donations
- Compatible with JustGiving Merchant Accounts
- Deposit cash donations at over 60,000 Post Office, PayPoint & Payzone locations across the UK
- Flexible pay-as-you-go deposits and settlements for Cash
- High deposit limits: £999 (Post Office & Payzone), £200 (PayPoint)
- Cash Donations settled directly into your charity bank account

Toucan Recommends: Save time now by choosing our all-in-one fundraising plan, no extra cost, just a simple pay-as-you-go model.

COLLECT ONLY

Collect Features (Tap-On-Phone)

- Branded app, upload your charity logo
- One-time donations with customisable amounts
- Unlimited campaigns and users
- QR code campaign sharing
- Gift Aid and marketing consent capture
- Full user audit, management, and reporting portal
- Flexible pay-as-you-go licence
- Compatible with JustGiving Merchant Accounts

CASH ONLY

Cash Depositing Features

- Branded app, upload your charity logo
- Unlimited campaigns, users, and cash deposits
- Easy campaign sharing via QR codes
- Full user audit, management, and comprehensive reporting portal
- Flexible pay-as-you-go deposits and settlements
- Donations settled directly into your charity bank account
- Deposit at 60,000+ UK locations (Post Office, PayPoint & Payzone)
- High deposit limits: up to £999 (Post Office & Payzone) and £200 (PayPoint)

Toucan JUSTGIVING

Toucan JustGiving Pricing

Plan Pricing.

PLAN	COLLECT LICENCE FEE	JUSTGIVING PROCESSING FEES	CASH PROCESSING FEES
Collect + Cash	£9.95 per licence	5%	£1.00 per deposit / settlement
Collect Only	£9.95 per licence	5%	N/A
Cash Only	N/A	N/A	£1.00 per deposit / settlement

JustGiving Collect:

Monthly Licence Fee: £9.95 per licence, charged only if a licence raises more than £12.00 in a calendar month

JustGiving Fees: 5% per transaction, deducted by JustGiving, with net amounts settled to your organisation

Toucan Cash:

Deposits: £1.00 per deposit

Settlement: £1.00 per settlement, with settlement fees capped at £1.00 per day

Please note: When using Cash Depositing as a standalone service without tap-on-phone functionality (Collect) no app licence fee applies. Cash deposit fees are billed by Toucan.

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Toucan GIVING